

# OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057

Tel. No. 32506011; Fax 2614 1205

Ref. No.: E.OMB/Secy./TPDDL/2012/455/845-47

Dated: 04.10.2012

In the matter of Appeal filed by Shri Harish Nagpal, 3807, Sarai Phoos; Tis Hazari, Delhi-110054, against the CGRF-TPDDL Order dated 22.11.2011 in CG No.3654/08/11/CVL (K. No.35105021373) Appellant

Versus

Tata Power Delhi Distribution Ltd. Respondent

## Order

On the hearing held on 03.10.2012, Hon'ble Ombudsman passed the order as reproduced below for information, necessary action and compliance:

"Hearing held. Appellant contends that:

- 1) Hem Raj with K. No.....8084 is not his father. Discom is unable to establish this fact with documents on record.
- 2) Inspection report is not factual. No extension of connection was made. Discom is unable to show location of the 2 premises to establish this. No photos/detailed sketch are provided.
- 3) Discom cannot suddenly claim old dues.

In addition Discom is unable to explain the silence from 2008, when K. No.....8084 was disconnected, to 2011, when the dues were loaded on to the other K. No's ..... 1373 & ....1376. The action taken to recover Rs.1.8 lakhs from 2008-2011 is not provided.

In the event, the appeal succeeds & Discom is unable to make its case."

  
(Secretary) 04/10/12

### Distribution:

- i) The Chief Operating Officer  
Tata Power Delhi Distribution Limited  
NDPL House  
Hudson Lines  
Kingsway Camp  
Delhi-110 009
- ii) The Chairman  
Consumer Grievance Redressal Forum  
Tata Power Delhi Distribution Limited  
Sub Station Building, New Police Colony,  
Model Town, Delhi-110009

The Original case file of the CGRF is also enclosed herewith.

- iii) Shri Harish Nagpal  
3807, Sarai Phoos  
Tis Hazari  
Delhi - 110054