

OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057

Tel. No. 32506011; Fax 2614 1205

Ref. No.: E.OMB/Secy./TPDDL/2012/455/845-47

Dated: 04.10.2012

In the matter of

Appeal filed by Shri Harish Nagpal, 3807,
Sarai Phoos; Tis Hazari, Delhi-110054,
against the CGRF-TPDDL Order dated Appellant
22.11.2011 in CG No.3654/08/11/CVL (K.
No.35105021373)

Versus

Tata Power Delhi Distribution Ltd.

Respondent

Order

On the hearing held on 03.10.2012, Hon'ble Ombudsman passed the order as reproduced below for information, necessary action and compliance:

"Hearing held. Appellant contends that:

- 1) Hem Raj with K. No.....8084 is not his father. Discom is unable to establish this fact with documents on record.
- 2) Inspection report is not factual. No extension of connection was made. Discom is unable to show location of the 2 premises to establish this. No photos/detailed sketch are provided.
- 3) Discom cannot suddenly claim old dues.

In addition Discom is unable to explain the silence from 2008, when K. No.....8084 was disconnected, to 2011, when the dues were loaded on to the other K. No's 1373 &1376. The action taken to recover Rs.1.8 lakhs from 2008-2011 is not provided.

In the event, the appeal succeeds & Discom is unable to make its case."

(Secretary) *[Signature]*

Distribution:

- i) The Chief Operating Officer
Tata Power Delhi Distribution Limited
NDPL House
Hudson Lines
Kingsway Camp
Delhi-110 009
- ii) The Chairman
Consumer Grievance Redressal Forum
Tata Power Delhi Distribution Limited
Sub Station Building, New Police Colony,
Model Town, Delhi-110009

The Original case file of the CGRF is also enclosed herewith.

- iii) Shri Harish Nagpal
3807, Sarai Phoos
Tis Hazari
Delhi - 110054